**INSTALLATION INSTRUCTIONS**

**YORKVILLE™ VORMAX® BACK OUTLET TOILET**

When installed so top of seat is 17” to 19” (432mm to 483mm) from the finished floor. MEETS THE AMERICANS WITH DISABILITIES ACT GUIDELINES AND ANSI A117.1 REQUIREMENTS FOR ACCESSIBLE AND USEABLE BUILDING FACILITIES - CHECK LOCAL CODES.

Thank you for selecting American Standard - the benchmark of fine quality for over 100 years. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

⚠️ **CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE!**

**NOTE:** For proper operation the recommended working pressure is between 25 psi at valve when flushing and 80 psi static.

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**RECOMMENDED TOOLS AND MATERIALS**

**NOT SUPPLIED**

- Putty Knife
- Adjustable Wrench
- Floor Lag Bolts
- Adjustable Wrench
- Sealant
- Carpenter’s Level
- Wall Mounting Bolts
- Flexible Supply Tube
- Neoprene or Graphite Felt Gasket
- Regular Screwdriver
- Closet Bolts
- (Yorkville Toilets)
- Tape Measure

**EZ-INSTALL KIT INCLUDED WITH TANK**

- Attachment Handle
- Nuts (3)

**KIT INCLUDED WITH BOWL**

- Bolt Caps (4)

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**BACK-TO-BACK INSTALLATION**

Depending upon your plumbing and venting conditions, the flow from the toilet in a back-to-back installation may create a vacuum on the system and draw water from the opposing bowl. The National Standards Plumbing Code prohibits the use of a cross fitting for drainage as throw over is possible. The code does approve a directional “Y” style fitting with proper venting to direct the water downward and away from the other toilet.

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**DIMENSIONS (Nominal)**

**NOTE:** Distance from floor to closet flange centerline (rough-in) must be 4” (102 mm) with flange surface flush to 1/16” (16mm) max. beyond finished wall.

**INSTALL CLOSET BOLTS**

Install closet bolts in flange channel, turn 90°, and slide into place 6” (152 mm) apart and parallel to floor. (Use putty to hold bolts in place if necessary.) Brace under flooring as needed and drill two mounting pilot holes as shown.

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7302407-100
INSTALL TOILET

a. Position toilet squarely to wall and, with a rocking motion, push bowl against ring and flange. Alternately tighten nuts until toilet is firmly anchored.

⚠️ CAUTION: DO NOT OVERTIGHTEN NUTS OR BASE MAY BE DAMAGED!

b. Insert the tapered washers (supplied in the kit) into the lag bolts (not supplied). Insert bolts through mounting holes and tighten into pre-drilled floor openings.

c. Install the four bolt caps on tapered washers. (If necessary, cut wall bolt length to size before installing caps.)

d. Smooth off the bead of sealant around base. Remove excess sealant.

Connect water supply line. (Sold separately) Hand tighten nut.

Confirm gaskets are fully seated on tank.

Carefully place tank over bowl then tighten handles alternately until the tank contacts the front and back of bowl achieving china-to-china contact.

Securely connect water supply line to Shut Off Valve.

Turn on water supply.

WARNING: Overtightening of water supply line nuts could result in breakage and potential flooding. If the connection leaks after hand tightening, replace the supply line. Do not use any type of sealant on the water supply connection. Use of plumber's putty, pipe dope, or any other type of sealant will void the warranty.

WARNING: Do not use plumber's putty, pipe dope, or any other sealant on the water supply connection to this tank. If the connection leaks after hand tightening, replace the supply line. If the connection continues to leak with the new supply line, replace the fill valve. Warranty is void if any type of sealant is used on the water supply connection.
Adjust water level to level indicated on tank by turning water level adjustment knob to move float cup up or down.

Prime the system by flushing the product 5 times before use to achieve optimal performance.

PROPER FLUSHING METHOD:
Be sure to fully depress the trip lever on each flush. Do not hold the trip lever down for extended periods of time as this could allow air to enter the system which will slightly degrade performance for a few flushes.

VERIFY ADJUSTABLE SCREW SETUP

1. Depress trip lever handle all the way (A).
2. Adjust screw on the teeter bar (B) so rear frame (C) touches the frame stop (D).
3. Return trip lever handle (A) to rest position.
4. Make sure hook (E) is fully engaged under tab on valve body (F), if not, slightly adjust screw to make sure hook is engaged.
CARE AND CLEANING

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth.

WARNING: Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

TROUBLESHOOTING GUIDE - See Step 9-10 For Diagram

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Does not flush</td>
<td>a. Water supply valve closed.</td>
<td>a. Open valve and allow water to fill tank.</td>
</tr>
<tr>
<td></td>
<td>b. Supply line blocked.</td>
<td>b. Shut off water supply, disconnect supply line and inspect all gaskets and washers.</td>
</tr>
<tr>
<td></td>
<td>c. Flush valve chain too loose or disconnected.</td>
<td>c. Readjust chain length as required.</td>
</tr>
<tr>
<td></td>
<td>d. Sand or debris lodged in water control.</td>
<td>d. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: <a href="http://www.americanstandard-us.com/enews/liquidmasterguide.pdf">www.americanstandard-us.com/enews/liquidmasterguide.pdf</a></td>
</tr>
<tr>
<td>Poor or sluggish flush</td>
<td>a. Bowl water level too low.</td>
<td>a. Check that refill tube is connected to water control and inserted into overflow tube without being kinked or damaged.</td>
</tr>
<tr>
<td></td>
<td>b. Supply valve partly closed.</td>
<td>b. Open supply valve fully. Be sure that proper supply tube size is used.</td>
</tr>
<tr>
<td></td>
<td>c. Partially clogged trapway and/or drain pipe and/or vent.</td>
<td>c. Remove obstruction. Consult a plumber if necessary.</td>
</tr>
<tr>
<td></td>
<td>d. Supply pressure too low.</td>
<td>d. Normal supply pressure must be at least 20 psi.</td>
</tr>
<tr>
<td></td>
<td>e. Tank not installed tightly on bowl.</td>
<td>e. Tighten bolts as shown in Step 7 to make sure the tank is touching the piers of the bowl in the front and back of the product.</td>
</tr>
<tr>
<td></td>
<td>f. Product has air stuck in waterways.</td>
<td>f. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</td>
</tr>
<tr>
<td></td>
<td>g. Incorrect tank water level</td>
<td>g. Check water level in tank to make sure it is at the correct height listed inside the tank. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</td>
</tr>
<tr>
<td></td>
<td>h. Trip lever not opening jet flapper to stop</td>
<td>h. Adjust settings according to adjustable screw setup in Step 10</td>
</tr>
<tr>
<td></td>
<td>i. Air leak</td>
<td>i. Re-seat tank by shutting off water supply, disconnect supply line, remove tank mounting nuts, inspect all gaskets and reassemble</td>
</tr>
<tr>
<td></td>
<td>j. Trip lever not returning to original position</td>
<td>j. Adjust trip lever nut by loosening the nut a quarter turn at a time clockwise (reverse thread)</td>
</tr>
<tr>
<td></td>
<td>k. Loss of prime due to depressing on the trip too long</td>
<td>k. Do not depress trip lever longer than 2 seconds for optimal performance. Depressing trip lever longer will negatively affect the toilet performance by causing a loss of prime. Re-prime bowl by flushing 5 times in a row allowing the tank to refill each time to achieve optimal performance.</td>
</tr>
<tr>
<td>Toilet leaks</td>
<td>a. Poor supply line connection.</td>
<td>a. Review Step 8 of installation procedure.</td>
</tr>
<tr>
<td></td>
<td>b. Poor bowl to tank/wall connection.</td>
<td>b. Review Step 1 through 8 of installation procedure.</td>
</tr>
<tr>
<td></td>
<td>c. Cracked Bowl</td>
<td>c. Send new bowl / return</td>
</tr>
<tr>
<td></td>
<td>d. Loose tank nuts</td>
<td>d. Tighten nuts, reinstall</td>
</tr>
<tr>
<td></td>
<td>e. Loose flush valve mounting nuts</td>
<td>e. Tighten nuts, reinstall</td>
</tr>
<tr>
<td></td>
<td>f. Tank to Bowl gaskets defective</td>
<td>f. Replace gaskets</td>
</tr>
<tr>
<td></td>
<td>g. Black rim flapper leaking</td>
<td>g. Clean debris from seal surface. Replace flapper seal as needed and adjust settings according to adjustable screw setup in Step 10.</td>
</tr>
<tr>
<td></td>
<td>h. Red jet flapper leaking</td>
<td>h. Clean debris from seal surface. Replace flapper seal as needed and adjust settings according to adjustable screw setup in Step 10.</td>
</tr>
<tr>
<td></td>
<td>i. Inlet valve will periodically run and you will see water coming from port in to the bowl</td>
<td>i. Inspect all gaskets and reassemble</td>
</tr>
<tr>
<td></td>
<td>j. Inlet valve will periodically run and you will see water coming from port in to the bowl run</td>
<td>j. Inspect all gaskets and reassemble</td>
</tr>
<tr>
<td>Toilet does not shut off</td>
<td>a. Flapper seal leaking or deformed</td>
<td>a. Clean debris from seal surface. Replace flapper seal as needed. See web for more info.</td>
</tr>
<tr>
<td></td>
<td>b. Sand or debris lodged in water control.</td>
<td>b. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: <a href="http://www.americanstandard-us.com/enews/liquidmasterguide.pdf">www.americanstandard-us.com/enews/liquidmasterguide.pdf</a></td>
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<td></td>
<td>c. Flush valve chain too tight, holding flapper open.</td>
<td>c. Adjust settings according to adjustable screw setup in Step 10.</td>
</tr>
</tbody>
</table>

In the United States:
American Standard Brands
1 Centennial Ave.
Piscataway, New Jersey 08854
Attention: Director of Customer Care
For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902
www.americanstandard.com

In Canada:
AS Canada, ULC
5900 Avebury Rd.
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Toll Free: (800) 387-0369
www.americanstandard.ca

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