

FILTRATION – FAQs – SAYBROOK KITCHEN FAUCET

- **How do I recycle my used filter?**

The plastic caps can be removed for recycling. The filter body can be discarded without worry of harming the environment as it is made of carbon and ceramic, both biodegradable materials.

- **How long does a filter last?**

It filters 300 gallons, or about 6 months, depending on usage.

- **How do I know when to replace the filter?**

The Saybrook Kitchen Faucet is equipped with an LED color indicator on the spray head that alerts you to remaining life of the filter. Half white LED means low filter life. Red LED means very low filter life. Flashing red LED means filter needs to be replaced.

- **Do I need to prepare my filter before installing it?**

Unlike pitcher filters that require pre-prep or soaking before use, the Saybrook Filter is ready to install and use immediately.

- **What should I do if the filter light is not resetting or is out?**

Since the Saybrook Faucet requires a battery to operate the LED indicator light, check the battery pack to ensure connecting power lines are in place and set correctly. Please refer to installation instructions. If this does not resolve the issue, please contact our Consumer Connection team for further help.

- **How do I clean my faucet?**

The Saybrook Faucet wipes clean with a soft cloth and features a durable, tarnish-, scratch- and corrosion-resistant finish ensuring a long-lasting sheen.

- **How do I install my unit?**

The Saybrook Faucet is easy to install and complete instructions are provided in the Installation Video and Installation Guide, both accessible on the Saybrook product page.

- **What contaminants does my faucet reduce?**

Based on certifications from the NSF, an independent, accredited, testing organization, the Saybrook Faucet reduces the following harmful impurities from your tap water:

99.7% of lead

96.9% of chlorine

92.6% of Class 1 particulates

- **What does being certified mean?**

Being certified by the NSF is your assurance that the Saybrook Faucet has been independently tested and proven to meet acceptable safety standards for drinking water. For more information, please visit <https://www.nsf.org/consumer-resources/what-is-nsf-certification>