

TROUBLESHOOTING GUIDE	PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION				
	Does not flush	a. Water supply valve closed. b. Supply line blocked. c. Flush valve chain too loose or disconnected. d. Sand or debris lodged in water control.	a. Open valve and allow water to fill tank. b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance. c. Readjust chain length as required. d. Shut off water supply. Remove cap and clean per Step 14.				
	Poor or sluggish flush	a. Bowl water level too low. b. Supply valve partly closed. c. Partially clogged trapway and/or drain pipe and/or vent. d. Supply pressure too low. e. Flush valve chain too tight, holding flush valve open.	a. Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged. b. Open supply valve fully. Be sure that proper supply tube size is used. c. Remove obstruction. Consult a plumber if necessary. d. Normal supply pressure must be at least 20 psi. e. Readjust chain length as needed. Review Step 10.				
	Toilet leaks	a. Poor supply line connection. b. Poor bowl to tank/floor connection.	a. Review Step 9 of installation procedure. b. Review Step 4 through 7 of installation procedure.				
Toilet does not shut off	a. Flush valve seal leaking or deformed. b. Sand or debris lodged in water control.	a. Clean debris from seal surface. Replace flush valve seal. b. Shut off water supply. Remove cap and clean per Step 14.					

} Please refer to the Installation Instructions for detailed corrective actions.

REPAIR PARTS LIST Repair parts are determined by toilet tank number which can be found marked inside tank. <b>NOTE:</b> "XXX" represents color or trim finish options. Specify when ordering.	PART NO.	DESCRIPTION	4266.014R TANK	4266 TANK	4266 RH TANK	4272 TANK	4281 TANK
	738995-XXX0A	Champion®4 LH Trip Lever	✓	✓			
	738997-XXX0A	Champion®4 RH Trip Lever			✓		
	738835-XXX0A	Champion®4 LH Trip Lever				✓	
	738837-XXX0A	Champion®4 LH Trip Lever					✓
	034783-XXX0A	Bolt Cap Kit (Incl. 2 Covers & Washers)		✓	✓	✓	✓
	7381125-400.0070A	Champion®4 Fluidmaster 400a Valve	✓	✓	✓	✓	✓
	7301111-0070A	Champion®4 Flush Valve Seal Kit	✓	✓	✓	✓	✓
	3174.002-0070A	Champion®4 Flush Valve Assembly	✓	✓	✓	✓	✓
	738985-0070A	Champion®4 Clevis Pin Assembly	✓	✓	✓	✓	✓
	738570-1010A	Champion®4 PVC Refill Tube	✓	✓	✓	✓	✓
	738756-0070A	Champion®4 Tank To Bowl Coupling Kit #241		✓	✓	✓	✓
	735128-400.XXX	Champion®4 Tank Cover	✓	✓	✓		
	735117-400.XXX	Champion®4 Tank Cover				✓	
	735113-400.XXX	Champion®4 Tank Cover					✓
072989-0070A	Clip for Refill Tube	✓	✓	✓	✓	✓	
7381148-200.XXX0A	EZ-Install Bolt Cap Kit	✓					
7381163-200.0070A	EZ-Install Tank to Bowl Kit	✓					

**⚠ WARNING:**  
Use of in tank cleaning products voids warranty as they may damage parts and cause leakage that may lead to property damage.

**FOR FURTHER ASSISTANCE PLEASE CALL:**

***In the USA*** (800) 442-1902 or [www.americanstandard-us.com](http://www.americanstandard-us.com)

***In Canada*** (800) 387-0369 or [www.americanstandard.ca](http://www.americanstandard.ca)